



QUALITY POLICY

OUR COMMITMENT

Deliver outstanding end-to-end experience to our customers!

OUR GOAL

At DME, we put customers in the center of our decisions to deliver tailored and consistent solutions.

OUR GUIDING PRINCIPLES

People: We empower teams to maximize customer value, take responsibility for our actions and act as a business owner.

Offer Quality: We innovate, deliver on-time premium quality, and provide global aftermarket service and support.

Excellence in Execution: We align our work to meet customer unique needs and simplify processes while continuing to search for new business opportunities.

Learning and Continuous Improvement: Our leaders act as coaches, together we solve problems and pursue learning to achieve our full potential.

Our Quality Management System is based on ISO 9001 principles and supports our Quality Policy globally.

We are strengthening our focus on environmental responsibility by improving resource efficiency and integrating climate consideration into global operational objectives.

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Hans Hagelstein

Global President

Mold-Masters & DME

April 2026

A handwritten signature in black ink, appearing to read "Mariana Filipic".

Mariana Filipic

Global Quality Director

Mold-Masters & DME

April 2026